## VERAF<sup>î</sup>N

# 2019 ANNUAL User Conference

October 7–9 | Washington, D.C. | verafin.com/annual-conference

### **VERAFIN TEAM**



**JAMIE KING** CEO



MATTHEW WELLS VP, Customer Success

#### **CUSTOMER SUCCESS TEAM**



**GENE POWER** Lead, Onboarding



**JOSH McCARTHY** Lead, Account Management



**SUSAN BYRD** Lead, Account Management



JASON MURPHY Lead, Account Management



SHEA SHANNON Lead, Account Management



**KEITH HYNES** Account Manager



**CATHARINE MacDONALD** Account Manager



**CASSANDRA MENCHIONS** Account Manager



NANCY MIDDLEMAN Account Manager



**MEGAN NORRIS** Account Manager



**ANDREW KING** соо



NICK JANES VP, Product Management

#### **PRODUCT TEAM**



**ROB NORRIS** Lead, Product Management

**ADAM JONES** Lead, Product Management



#### **RENÉ ENGUEHARD** Product Manager

FOUAD HASSOUNEH Product Manager

**BILL HEYS** Product Manager







**FILIP NIKACEVIC** Product Manager

**COLIN PARSONS** Product Manager



**SCOTT PEDDLE** Product Manager



**DENISE HUTCHINGS** Financial Crimes Researcher

#### **TRAINING TEAM**



**JENNA NORTH** Lead, Training



**MARIA BUCKLE** Lead, Training



TOM AMMERMAN Training



**GINO CORRADO** Training



**KERRI CULL** Training



**CRAIG PIKE** Training



**PAM WEAKLEY** Training

#### **EVENTS TEAM**



**AMANDA EVANS Event Management** 



LAUREN SMYTH Design









#### DAY ONE **MONDAY, OCTOBER 7**

#### 7:30 – 9:00am Registration & Breakfast

#### FRAUD DAY

#### 9:00 - 10:30am

#### Verafin Fraud Day Keynote

Combat Emerging and Evolving Fraud Schemes with Trend Analysis and New Detection Capabilities

10:30 - 11:00am Break

#### 11:00 - 11:45am

#### Improving Fraud Detection with Big Data & Machine Learning

Deposit Fraud, Card Fraud, Check Fraud, Online Account Takeover

#### -----11:45-12:15pm Lunch

Buffet Pickup Followed by Keynote

#### 12:15 - 1:00pm

**Keynote Presentation by Guest Speaker Robert Mazur** 

#### 1:00 - 2:00pm

#### **Combatting Crime Ring Activity** Collaborative Investigations to Improve Detection and Reporting to Law Enforcement

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2:10 - 4:55pm

#### **POWER TRAINING**

6:00 - 9:00pm

Welcome Dinner Location: Constitution Ballroom

#### 7:30 – 9:00am Breakfast

#### **BSA/AML DAY**

DAY TWO

**TUESDAY, OCTOBER 8** 

#### 9:00 - 10:30am

Verafin AML Day Keynote Overcoming Compliance Challenges with New Approaches to Streamline BSA/AML Processes

Presentation by Guest Speaker **Jim Richards** 

10:30 - 11:00am Break

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11:00 - 11:45am

#### Maximize your AML Efforts with AI & Machine Learning Deep Dive to Enhance Detection, Strengthen Investigations and Improve Reporting

11:45 - 12:15pm Lunch Buffet Pickup Followed by Keynote

#### 12:15 - 1:00pm

#### **Keynote Presentation by Guest Speaker** luan Zarate

#### 1:00 - 2:00pm

#### Mitigating Risk Throughout the **Customer Lifecycle** Effective High-Risk Customer Management and End-to-End CDD/EDD

2:20 - 5:05pm

#### **POWER TRAINING**

7:00 - 9:00pm

#### **Networking Social** Location: Constitution Ballroom

7:30 – 9:00am Breakfast

#### CUSTOMER SUCCESS DAY

9:00 - 9:30am

#### Customer & Product Update

9:40 - 12:25pm **POWER TRAINING** 

12:25pm Conference Ends

Subject to Change. Updated Sept. 23, 2019

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DAY THREE WEDNESDAY, OCTOBER 9

### **POWER TRAINING**

#### **About Power Training Sessions**

Our power training breakout sessions are designed with you in mind. Each session is offered multiple times to allow you to pick and choose the topics that interest you at a time that's most convenient. You can optimize your learning, get the most out of the conference, and attend them all without having to miss out on other presentations.

| 1 Verafin       | 101 <b>1</b> '   | 11 Configuring Risk Agents for High-Risk Customers                               |
|-----------------|--|--|
| 2 Exam P        | Preparation in Verafin 12                              | 12 Automating your EDD Review Processes  |
| 3 Effectiv      | re Case Management 1                                   | <b>13</b> Using Customizable Account Opening Questionnaires to Onboard Customers |
| 4 What's        | New in BSA/AML & HRC 14                                | 14 Identifying and Segmenting High-Risk Customers with Analytics                 |
| 5 What's        | New in Fraud 1   | 15 Elder Financial Abuse Red Flags & Indicators                                  |
| <b>6</b> 314(b) | Collaborative Investigation Workflow 1                 | <b>16</b> Card Fraud & Compromise Detection: Protecting Customers from Loss      |
| 7 Levera        | ging Verafin Data for Reporting & Workforce Management | 17 Defending Against Online Account Takeover                                     |
| 8 Thresh        | old Testing & Dashboards 1                             | <b>18</b> Finding Scammers through ACH Analytics                                 |
| 9 Detecti       | ng Money Laundering 1                                  | <b>19</b> Real-time Wire Fraud Detection   |
| <b>10</b> Compa | ring Behaviors with Peer Analysis Charts 20            | 20 Real-time Deposit Fraud Detection & Check Image Tools                         |

| DAY 1         |              |              |                         |         |                |                |                |                         |                 |
|---------------|--------------|--------------|-------------------------|---------|----------------|----------------|----------------|-------------------------|-----------------|
| FLOOR         | Declaratior  | n Level (1B) | Constitution Level (3B) |         |                |                |                | Independence Level (5B) |                 |
| ROOM NAME     | Penn Quarter | Declaration  | Wilson                  | Renwick | Constitution A | Constitution B | Constitution E | Lafayette Park          | Franklin Square |
| 2:10 – 2:45pm | 12           | 14           | 1                       | 20      | 15             | 10             | 9              | 11                      | 6               |
| 2:50 – 3:25pm | 4            | 12           | 3                       | 18      | 11             | 17             | 8              | 13                      | 6               |
| 3:25 – 3:40pm |              |              |                         |         | Break          |                |                |                         |                 |
| 3:40 – 4:15pm | 7            | 10           | 19                      | 1       | —              | _              | _              | 3                       | 9               |
| 4:20 – 4:55pm | 13           | 2            | 5                       | 7       | _              | _              | _              | 8                       | 16              |

| DAY 2         |              |             |        |         |                |                |                |                |                 |
|---------------|--------------|-------------|--------|---------|----------------|----------------|----------------|----------------|-----------------|
| ROOM NAME     | Penn Quarter | Declaration | Wilson | Renwick | Constitution A | Constitution B | Constitution E | Lafayette Park | Franklin Square |
| 2:20 – 2:55pm | 3            | 20          | 12     | 19      | 3              | 13             | 7              | _              | 18              |
| 3:00 – 3:35pm | 11           | 5           | 4      | 17      | 9              | 8              | 14             | _              | 19              |
| 3:35 – 3:50pm |              |             |        |         | Break          |                |                |                |                 |
| 3:50 – 4:25pm | 14           | 20          | 16     | 15      | 10             | 11             | 1              | —              | 6               |
| 4:30 – 5:05pm | 2            | 17          | 18     | 10      | _              | _              | _              | _              | 6               |

| DAY 3           |              |             |        |         |                |                |                |                |                 |
|-----------------|--------------|-------------|--------|---------|----------------|----------------|----------------|----------------|-----------------|
| ROOM NAME       | Penn Quarter | Declaration | Wilson | Renwick | Constitution A | Constitution B | Constitution E | Lafayette Park | Franklin Square |
| 9:40 – 10:15am  | 9            | 5           | 16     | 7       | —              | —              | —              | 12             | 8               |
| 10:20 – 10:55am | 10           | 3           | 17     | 15      | —              | —              | —              | 2              | 12              |
| 10:55 – 11:10am |              |             |        |         | Break          |                |                |                |                 |
| 11:10 – 11:45am | 8            | 4           | 18     | 19      | —              | —              | —              | 11             | 14              |
| 11:50 – 12:25pm | 1            | 13          | 20     | 15      | _              | _              | _              | 9              | 6               |

Product Experts & Live Demos will be available in Tiber Creek Foyer (Level 1B) during Power Training

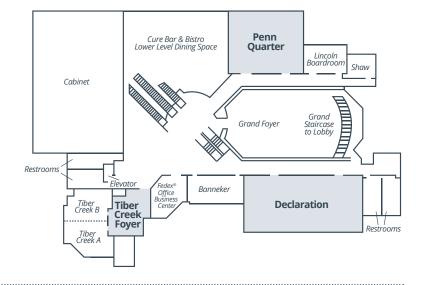
### VERAFIN

## **CONFERENCE MAP**

#### **DECLARATION LEVEL (1B)**

#### **Power Training**

- Penn Quarter
- Declaration
- Tiber Creek Foyer (Live Demos and Q&A)



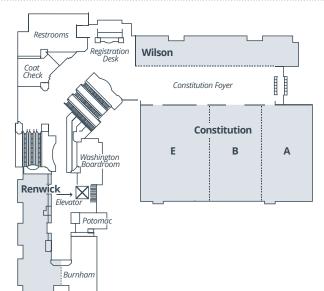
#### **CONSTITUTION LEVEL (3B)**

#### **Power Training**

- Wilson
- Renwick
- Constitution A
- Constitution B
- Constitution E

#### Breakfast, Welcome Dinner & Networking Social

Constitution A, B & E



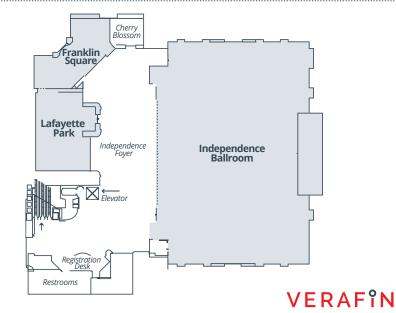
#### **INDEPENDENCE LEVEL (5B)**

#### **Main Sessions**

Independence Ballroom

#### **Power Training**

- Lafayette Park
- Franklin Square



### **GUEST SPEAKERS**



## Robert Mazur

Robert Mazur has earned global acclaim as one of the world's leading experts on the financial escapades of the underworld. There is no one with more first-hand knowledge about how international banks and businesses cater to those who own the nearly \$2 trillion in criminal proceeds laundered annually.

For years, in the eyes of organized crime leaders he was a highly successful mob connected money launderer that helped manage their illicit fortunes. His clients, some of the most famous and deadly drug cartel bosses, offered a \$1/2 million price tag for his head when arrests were made around the world and he was revealed to be a highly-trained U.S. federal undercover agent.

Robert is the New York Times bestselling author of The Infiltrator, a memoir about his undercover life, much of which was spent acting as a conduit between ruthless drug barons and corrupt legitimate appearing senior executives that cleaned billions in blood stained money through otherwise respectable international banks and businesses.

More information about Mr. Mazur, his book and the film based on his life can be found at www.RobertMazur.com



## Juan Zarate

#### Chairman and Co-Founder, Financial Integrity Network Former Deputy Assistant to the President and Deputy National Security Advisor for Combatting Terrorism Former Assistant Secretary of the Treasury for Terrorist Financing and Financial Crimes

Juan Zarate is chairman and co-founder of the Financial Integrity Network (FIN), the chairman of the Center on Economic and Financial Power (CEFP), and senior national security analyst for NBC News/MSNBC. He also serves as senior adviser at the Center for Strategic and International Studies (CSIS), senior fellow at West Point's Combating Terrorism Center, and was a visiting lecturer in law at the Harvard Law School for eight years. Mr. Zarate is a published author, including his books Treasury's War (2013) and Forging Democracy (1994).

Mr. Zarate served as the deputy assistant to the president and deputy national security adviser for combating terrorism from 2005 to 2009, where he was responsible for developing and implementing the U.S. government's counterterrorism strategy and policies related to transnational security threats. He was the first ever assistant secretary of the treasury for terrorist financing and financial crimes, where he led the innovative use of the Treasury Department's national security-related powers. Mr. Zarate is a former federal prosecutor who served on terrorism prosecution teams prior to 9/11.

Mr. Zarate's complete biography is available on the conference website at verafin.com/annual-conference



## Jim Richards

#### Founder and Principal, RegTech Consulting LLC Former Executive Vice-President and Director of Financial Crimes Risk Management, Wells Fargo Senior Strategic Advisor, Verafin

Jim Richards is the Principal and Founder of RegTech Consulting, a private consultancy aimed at developing the next generation of BSA/AML and financial crimes professionals, technologies, and programs. Prior to founding RegTech Consulting, Jim worked for almost 13 years at Wells Fargo & Co. as BSA Officer and Global Head of Financial Crimes Risk Management. He was a founding member of the Association of Certified Anti-Money Laundering Specialists (ACAMS) Advisory Board, a three-time member of the Treasury Department's BSA Advisory Group (BSAAG), and the author of *Transnational Criminal Organizations, Cybercrime, and Money Laundering.* Jim is currently working with Verafin in a role as Senior Strategic Advisor.

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